The Senior Community Service Employment Program (SCSEP)  
Frequently Asked Questions

Q. If 55 or older, how do I get help updating skills to gain employment?
A. Contact one of three counties that operates The Senior Community Service Employment Program based on which county you live in.

Q. What is the Senior Community Service Employment Program?
A. It is a Training to Work program for Mature Adults, 55 or Older, live in one of the three counties, (New Castle, Kent or Sussex), totally unemployed and meet 125% or less the poverty level (after allowable exclusions) as established by the U.S. Department of Health and Human Services.

Q. How is The Senior Community Service Employment Program funded?
A. It is a non-profit organization Authorized by the Older Americans Act, and funded by, The U.S. Department of Labor and Delaware’s Department of Health and Social Services Division of Aging and Adults with Physical Disabilities. The Division is one of the Workforce Innovation and Opportunity Act (WIOA) contributors in the State’s American Job Center (AJC) system.

Q. Is there any income tied to The Senior Community Service Employment Program?
A. Yes, if you qualify, you can expect to get the current Federal or State minimum wage rate, whichever is higher (Currently 9.25 per hour) and expect to train an average of 20 hours per week.

Q. What is the goal of the program as it relates to each participant that is enrolled in the program?
A. With eventual unsubsidized employment as a goal, the Program provides subsidized work experience at host training sites; and, guidance and training through Sub-grantee (contactor) counseling, workshops and course agreements. To maintain registration with an ongoing relationship with The American Job Center/Department of Labor.

Q. How is it decided to where I will train if I meet the qualifications?
A. At a meeting with a Job Development Specialist, required paperwork is filled out and an assessment is conducted to derive what skills are needed to reach unsubsidized employment. A Non-Profit or Government Agency is then selected for you to interview for possible placement. If selected to train at the host site, you will fill out orientation paperwork at the SCSEP office and then, start training.

Q. Where do I go in each of the counties to apply for The Senior Community Service Employment Program?
A. In New Castle County: National Able Network, 300 East Lea Blvd, Wilmington, DE 19802, (302) 252-3211
In Kent County: The Modern Maturity Center, 1125 Forrest Avenue, Dover, DE 19904, (302) 734-1200 ext. 145
In Sussex County: First State Community Action Agency, 302 North Railroad Avenue, Georgetown, DE 19947, (302) 856-7761 ext. 168

Q. How long can I train for in the SCSEP program?
A. The maximum enrollment time per individual is 48 months.

Q. If enrolled in the SCSEP program, how will this money effect my food stamps or subsidized housing?
A. While enrolled in the SCSEP program, the training wages do not affect what I receive in Food Stamps or Subsidized housing.

Q. Is there a priority of service if I am a Veteran or have a Disability?
A. Service priority is given to individuals meeting one or more of the following criteria: is a veteran or a spouse of a veteran, is 65 years of age or older, has a disability, has limited English proficiency, has low literacy skills, residence in a rural area, has low employment prospects, has failed to find employment after utilizing services under the title one of the workforce investment act WIA of 1998, or is homeless or at risk of homelessness.

Q. What training opportunities are available to me?
A. Food Preparation/Food Service Training, Retail Sales, Customer Service Representatives, Receptionist, Office Clerk, Maintenance, Child Care Aid, Home Health Aid and Teachers Aid to name a few.