

Screen for Eligibility & Apply Online for:



Food Supplement Program



Temporary Assistance for Needy Families (TANF)



General Assistance



Child Care Services



Delaware Healthy Children Program (CHIP)



Medical Assistance



Long Term Care Medical Services

Depending on the program(s) selected, the application process can take approximately 20-45 minutes to complete. The screening option can be completed in as little as 5 minutes.

You can also report changes and complete renewal applications online.

Non-Discrimination Statement

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotope, American Sign Language, etc.), should contact the Agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing, or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

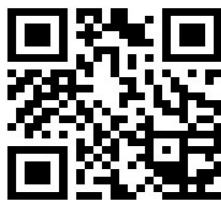
To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (AD-3027) found online at http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY). You can also file a complaint of discrimination by visiting www.hhs.gov/ocr/office/file.

This institution is an equal opportunity provider.

Apply online at Delaware *ASSIST*:
<https://assist.dhss.delaware.gov>



Scan to visit the Division of Social Services website
<http://www.dhss.delaware.gov/dss/>



DELAWARE HEALTH AND SOCIAL SERVICES
DIVISION OF SOCIAL SERVICES

DELAWARE *ASSIST*

Apply Online for Social Services



<https://assist.dhss.delaware.gov>

What is *ASSIST*?

ASSIST stands for:
Application for **S**ocial **S**ervices and
Internet **S**creening **T**ool

It is a website where you can apply online for Delaware's social service programs.

On *ASSIST*, you can get information about and apply for many programs, including: Cash Assistance, Food Supplement Program, Child Care Subsidy, and Medical Assistance.

You can use *ASSIST* any time, day or night, from home, a library, a health care clinic, or any place with internet access.

To use *ASSIST*, go to:

<https://assist.dhss.delaware.gov>

A link to *ASSIST* is also on the Division of Social Services website at:

<http://www.dhss.delaware.gov/dhss/dss/>

If you are unable to complete your application in a single session, you can choose to save your application and continue it at a later time.



What are the benefits of *ASSIST*?

Access via the Internet

ASSIST provides an easy way to apply for Delaware's social service programs.

Applications can be submitted any time. You do not have to miss work or other important daytime activities in order to apply for help.

Eligibility Screening

ASSIST has a screening tool so you can see if you might be eligible for benefits before you apply. On *ASSIST*, you can enter information about you and your family. *ASSIST* checks the information you enter and gives you a list of services that you may be able to receive.

Improved Accessibility

ASSIST will help persons with disabilities apply for services. It reduces barriers for persons with visual, hearing, physical, or cognitive disabilities.

Community Partners

Community partners can submit applications on behalf of their clients through *ASSIST*.

Secure and Confidential

ASSIST information is protected and secure. To protect your information, you will choose a user identification and password. You can use your identification and password to apply for benefits, check the status of your application, and return to finish an incomplete application.

For 180 days after you submit an *ASSIST* application, you can use your user ID and password to:

- Return to finish an incomplete application.
- Check the status of your application by clicking the "Check Application Status" link on the *ASSIST* homepage.



<https://assist.dhss.delaware.gov>

