Division of Social Services
Re-Entry Programs/Partnerships

Servicing
New Castle, Kent, and Sussex County
A HOUSING AND EMPLOYMENT & TRAINING PROGRAM UNDER THE DIVISION OF SOCIAL SERVICES

OPEN TO ANYONE WHO IS A RESIDENT OF DELAWARE WHO IS EXPERIENCING ECONOMIC HARDSHIP

SERVICING ALL THREE COUNTIES
NEW CASTLE
KENT
SUSSEX
The WONDER Works Resource Unit (WWRU) is a team of professional workers and case managers within the Delaware Division of Social Services who serve individuals and families to identify and eliminate barriers toward the achievement of goals and connect them with services through the State and partnering agencies.

The WONDER Works Resource Unit was created to help families address the many barriers that lead to housing crises.

The goal of the WONDER Works Resource Unit is to promote the economic independence of families who are unemployed, homeless or at-risk of homelessness by helping them access and/or maintain safe, stable, and permanent housing and employment.
RE-ENTRY TO HOUSING PROGRAM REQUIREMENTS

- Have housing plan that documents homelessness prior to being released by the DOC
- Qualify as TANF or TANF Like
- Receive DSS Benefits
- Have income under 200% of poverty income guidelines
- Have a minor child (17 or under) that resides in the state of Delaware.
- Comply with case management
- Comply with DSS Employment & Training
- Funds will not be approved if a sanction is received
**Housing and Rental Assistance Requirements**

**DSS Housing Assistance**
- Must be a state of Delaware resident for the duration of the program
- Must be TANF or TANF-Like
  - TANF clock cannot be expired to go beyond 4 months
- Low-income family (at or below 200% poverty level) with a minor child (17 or under)
- Family must be employment and training eligible and be compliant and able to participate
- An intact family household be approved ONCE per lifetime
- If you are sanctioned the funds end

**DSS Rental and Utility Assistance**
- Must be a state of Delaware Resident
- Delaware State Service Centers (DSSC) are out of funds or family is ineligible
- TANF or TANF-Like
- Low-income family (at or below 200% poverty level) with a minor child (17 or under)
- Must be using the funds towards the rent or utility bill in the state of Delaware.
WONDER WORKS RE-ENTRY HOUSING STIPEND PROGRAM

KENT, SUSSEX AND NEW CASTLE COUNTY

Assist qualified head of household with a $300 housing stipend for 1-4 months.

Qualifying person of the household must verify home ownership or proof that they are the rental/lease holder. This person cannot be a spouse or parent of a minor child who is identified as the client.

Head of household must agree to allow client to remain in their home for 1 year.

During the first 4 months of residency, the client will be assigned to a Wonder Works case manager and a support navigator to assist with supportive housing services, employment and training, financial coaching, and any additional barriers that will help the individual transition successfully.

After client has gained stable employment, client is required to pay 20% of their income towards the living expenses for 5-12 months to the head of the household.

Case management services will continue during the 5-12-month period to assist with obtaining permanent housing.
WWRU RE-ENTRY PARTNERSHIP PROGRAMS

Dream 4 Shared Living Transitional Program
*Sussex/Kent County

Supervised Supportive Housing facility funded through DSS that will allow the client to overcome barriers while transitioning to permanent housing.

Client will be assigned to a Wonder Works case manager and a support navigator to assist with supportive housing services, employment and training, financial coaching, and any additional barriers that will help the individual transition successfully.

Dream 4 provides additional services such as:
1. Job acquisition classes
2. One on One/Group session counseling
3. Sober recovery program

1212 Shared Living Transitional Housing Program
*New Castle County

Supervised Supportive Housing facility funded through DSS that will allow the client to overcome barriers while transitioning to permanent housing.

Client will be assigned to a Wonder Works case manager and a support navigator to assist with supportive housing services, employment and training, financial coaching, and any additional barriers that will help the individual transition successfully.
### WONDER Works Resource Unit

**Do you need help with...**

- RENT/MORTGAGE ASSISTANCE?
- EMERGENCY HOUSING?
- AFFORDABLE HOUSING RESOURCES?
- UTILITY ASSISTANCE?
- EMPLOYMENT & TRAINING SERVICES?
- STATE BENEFITS - FOOD/SNAP, TANF, MEDICAL, CHILD CARE?
- FOOD PANTRIES?
- DRUG, ALCOHOL, & MENTAL COUNSELING SERVICES?
- FURNITURE RESOURCES?
- INTERPRETIVE SERVICES?
- ADDITIONAL COMMUNITY RESOURCES?

If so, please contact any of our locations for assistance!

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### DELEWARE HEALTH AND SOCIAL SERVICES DIVISION OF SOCIAl SERVICES

**WONDER Works Resource Unit (Newark)**

Site Location: 219 Old Christina Road, Newark, DE 19711

**General Information**

The WONDER Works Resource Unit will assist clients with locating services that can improve their quality of life. Services may include housing, financial assistance, and more.

**Referral Date:** Click or tap to enter a date.

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<th>Referring Agency</th>
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**Name (Last, First, MD)**

| Click or tap here to enter text. | List any other names that you may have used in the past. | Email Address | Click or tap here to enter text. |

**Residential Address**

| Click or tap here to enter text. | AYA Click or tap here to enter text. | Development/Agency Name | Click or tap here to enter text. |

**City**

| Click or tap here to enter text. | State | Click or tap here to enter text. | Zip Code | Click or tap here to enter text. |

**Phone Number (Home)**

| Click or tap here to enter text. | (Work) Click or tap here to enter text. | (Cell) Click or tap here to enter text. |

**Talbe Identifiers (If different from above)**

| Click or tap here to enter text. | Homeless | Click or tap here to enter text. |

**Country of Origin**

| Click or tap here to enter text. | Choose an Item. |

**Translation Services Needed?**

- Yes
- No

**Do you speak this client's primary language?**

Yes

**Click or tap here to enter text.**

**List All Households Members (Households of one must list self)**

Parents and their children under 18 years old must apply together. The requested race and ethnicity data is voluntary and will not affect your eligibility or likelihood of being helped.

**RACE:**

- American Indian/Alaskan Native
- Black/African American
- Asian
- Native Hawaiian/Pacific Islander

**ETHNICITY:**

- Hispanic/Latino
- Non-Hispanic/Latino

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<tr>
<th>Last Name</th>
<th>First Name</th>
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Follow us on Instagram! @wonderworksdelaware
### Contact Us!

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<tr>
<th>Location</th>
<th>Address</th>
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<tr>
<td>Porter State Service Center</td>
<td>509 W. 8th Street, Wilmington, DE 19801</td>
<td>(302) 777-2927</td>
<td>(302) 777-2821</td>
</tr>
<tr>
<td>Denny Road</td>
<td>6 Denny Road, Suites 100 &amp; 300, Wilmington, DE 19809</td>
<td>(302) 761-6794</td>
<td>(302) 762-6075</td>
</tr>
<tr>
<td>Blue Hen Corporate Center</td>
<td>655 South Bay Road, Dover, DE 19901</td>
<td>(302) 672-9553</td>
<td>(302) 672-9502</td>
</tr>
<tr>
<td>Milford Annex</td>
<td>13 SW Front Street, Milford, DE 19963</td>
<td>(302) 424-7279</td>
<td>(302) 424-2792</td>
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**Follow Us On Instagram:**
@wonderworksdelaware

**Email:**
DE_Wonder@Delaware.gov
“The Road to Re-Entry”

Community Partner Support Unit
Re-entry along with the rest of the CPSU has access to many resources and connections with many partners that can help remove these barriers for our clients.
RE-ENTRY PARTNERS

- Department of Corrections
- Department of Justice
- Delaware Center for Justice
- FEDS
- DCSS Fatherhood Program
- Project New Start
- YOUr Center
- Ferris
- The Bridge Clinic
- Peace by Piece
- Connections
- APEX
- Plummer/Hazel Center
- Hope Commission
The Road to Re-Entry
Community Partner Support Unit

The Division of Social Services’ Community Partner Support Unit offers several tools and resources to help you reach your goals through our network of over 250 community partners.

Our Re-Entry Team provides you with the support services you need, which includes:

Benefits Application Assistance
Housing Referrals
Employment & Training Referrals and Supports
Transportation

Please contact the Community Partner Support Unit’s Re-Entry Team at (302) 778-6900 or email DHSS_DSS_CPSU_reentry@delaware.gov for more information or to schedule an appointment with one of our Case Managers.

DELAWARE HEALTH AND SOCIAL SERVICES
Division of Social Services

RE-Entry
Community Partner Support Unit Referral Form

Date of Referral: __________
Client Name: ___________________________ Date of Birth: __________
Phone: __________________ Secondary Phone/Email: __________________
Last Four SSNs: XXX-XX-____ __ __ __
Is client aware of the referral? □ Yes □ No If No, Indicate why: ________________
Does client have children under the age of 18? □ Yes □ No
What benefits is client currently receiving? □ TANF □ Like □ TANF □ FB □ MA □ POC □ GA
Please circle all issues that apply to this client:
SNAP/MA Assistance □ Emergency Food/Shelter □ Housing Basic Needs □ Housing/Utilities Assistance
Health/Mental Health □ Employment & Training □ Legal □ Other: ________________

Is this client currently being served by other support services? (Circle all that apply)
Partners for Justice □ Delaware Center for Justice □ DSS □ Career Team □ Business Interface
Department of Labor □ Delaware Vocational Rehabilitation □ Connections □ FEES □ Project New Start
Achievement Center □ Your Center □ DOC (Circle: Hayes or Cherry Lane) □ Department Of Justice Libraries
Other: ________________

Referred By: ___________________________
Name: ___________________________ Organization: ___________________________
Phone: __________________ Secondary Phone/Email: __________________

If possible, please obtain client signature below as consent for referral to Community Partner Support Unit Division of Social Services.

Client Signature: ___________________________ Date: __________

Client: ___________________________