



Workforce Innovation & Opportunity Act (2016)



“WIOA Staff Orientation”

WIOA Partners



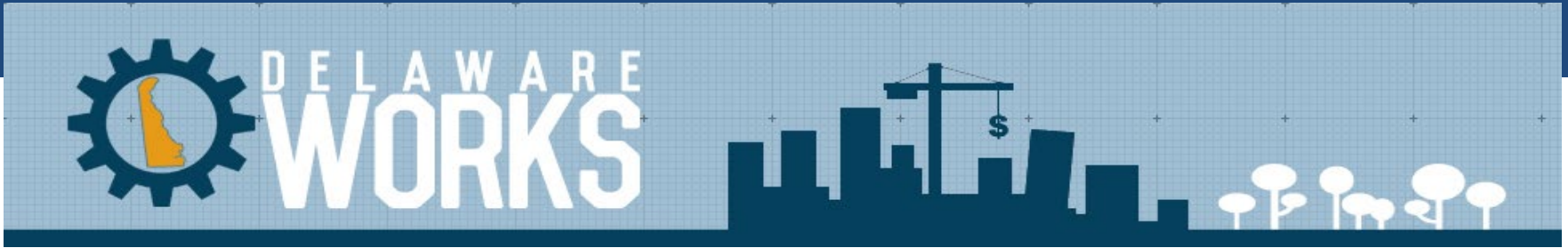
DOL, Delaware Workforce Development Board
DOL, Div. Of Employment and Training
DOL, Div. Of Unemployment Insurance
DOL, Div. Of Vocational Rehabilitation
DHSS, Div. for the Visually Impaired
DHSS, Div. of Social Services
DHSS, Div. of State Service Centers
DHSS, Div. of Services for Aging & Adults with
Physical Disabilities
DOE, Adult & Prison Education
DOE, Perkins Career & Technical Education
DOS, Div. of Small Business
DOS, Div. of Libraries
DE Criminal Justice Council
DE State Housing Authority
Delaware Job Corps
Telamon Corporation

WIOA: Working it out Together

One-Stop Partner Programs



WIOA – What ?

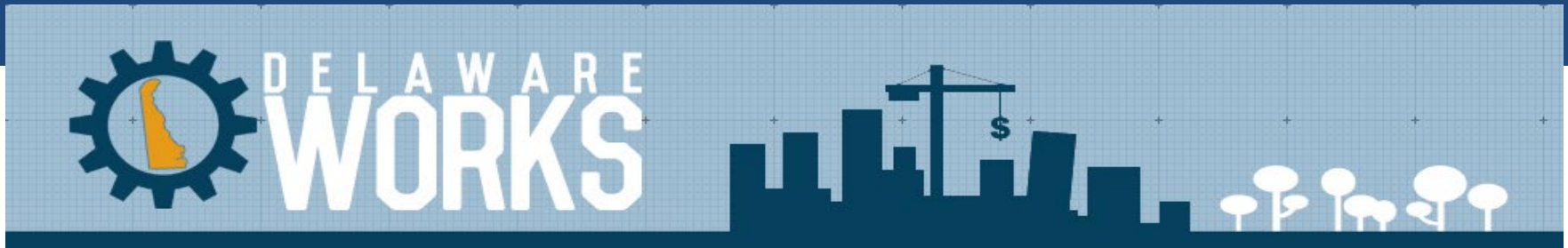


To create a Delaware workforce development system that addresses the employment and skills needs of job seekers, employers and current employees.



DELAWARE WORKFORCE DEVELOPMENT BOARD

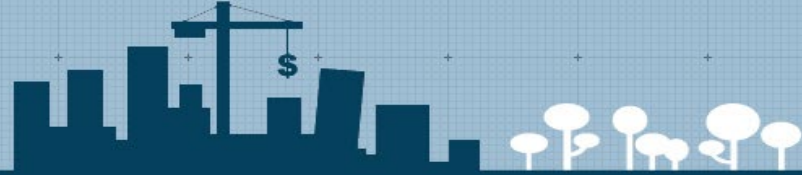
WIOA - WHY?



...to support the alignment of workforce investment, education and economic development systems in supports of a comprehensive, accessible and high-quality workforce development system.



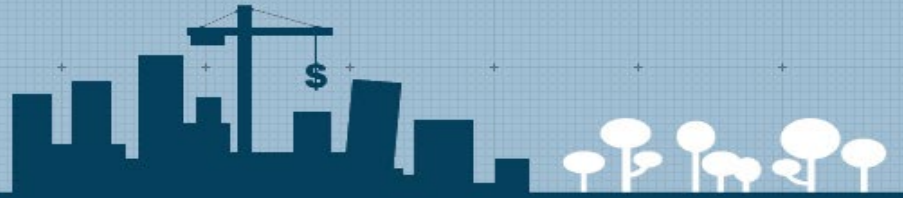
WIOA – WHY?



1. Increase employment, retention, earnings, and attainment of recognized postsecondary credentials for Delawareans
2. Improve quality of Delaware's workforce
3. Increase Delawareans' economic self-sufficiency
4. Decrease welfare dependency
5. Meet needs of Delaware employers
6. Enhance Delaware's productivity & competitiveness



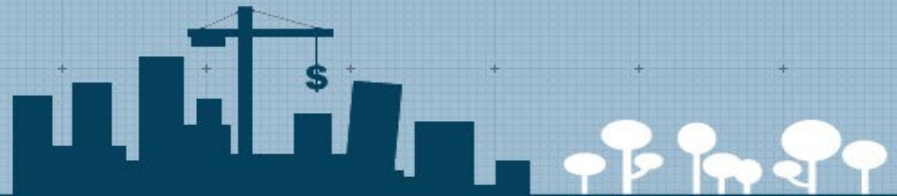
WIOA - How?



- Increase access to and opportunities for employment, education, training and support services
- Support mutual customers in a coordinated manner to help adults and youth with barriers to employment.
- Strengthen the workforce and education programs for adults and youth experiencing barriers to economic success to meet current employer needs!



WIOA Partner Principles



- Program alignment (WIOA Partners)
 - Unified strategic planning across partner programs
 - Provide needed services to support success of mutual clients
- Increased accountability
 - Review common measures for reporting to funding agencies
 - Increase transparency through shared reporting
- Enhanced service delivery
 - Promote engagement of employers
 - Coordinate partner activities to assist clients in:
 - » gaining employment in in-demand industries
 - » entering further training and/or education to attain better jobs
 - Strengthen partnerships and investments in One-Stop delivery system

WIOA Focus

- Displaced homemakers
 - English language learners
- Exhausting Temporary Assistance to Needy Families (TANF) benefits within two years
- Formerly incarcerated individuals
- Homeless individual, homeless children, youth or runaway youth
- Long term unemployed
- Low income
- Migrant and seasonal farm workers
- Individuals with disabilities
- Single parents
- Youth in foster care



WIOA Core Partner Outcomes



1. Percentage of participants in **unsubsidized employment** during **second quarter after exit**
2. Percentage of participants **in unsubsidized employment** during **fourth quarter after exit**
3. **Median earnings** of participants employed during second quarter after exit
4. Percentage of participants who obtain a **postsecondary credential or high school diploma** who have **entered employment** within one year after exit or **entered a further education or training program** leading to a postsecondary credential within one year after exit
5. Percentage of participants who, **during a program year, are in an education or training program that leads to a postsecondary credential or employment** and who are achieving measurable skill gains towards a credential or employment
6. **Effectiveness** in serving **employers**



Division of Employment and Training (DET) Services and Programs

Key Elements:

- **Delaware JobLink NextGen** - Delaware's comprehensive, web-based workforce development system that connects:
 - Businesses to qualified talent
 - Job Seekers to jobs
 - Information on Training opportunities
 - Jobseekers with DOL's One-Stop Partner Services
- **Career Services** - The 4 American Job Centers (AJCs) offer a variety of Labor Exchange employment and training services to jobseekers as well as to employers
 - Job Fairs; Job Clubs; Workshops, such as Basic Computer Training, Job Search, and Interview Strategies, Career Planning Workshop; Assessments Tests; Job search and employment assistance
- **Training Services** - The Division of Employment and Training (DET) can help cover the cost of degree, license and certificate programs.



Division of Employment and Training (DET) Services and Programs contd..

DET Programs:

- **Dislocated Worker Program** assists individuals laid off from a job to obtain employment through training and related employment services.
- **Apprenticeship and Training** is a proven method of training involving on-the-job work experience coupled with related instruction.
- **Veteran's services** includes the Disabled Veterans Outreach Program (DVOP) which is an outreach program designed to meet the needs of veterans, especially disabled veterans.
- **Youth Services** assists youth ages 14-24 with removing barriers and becoming credentialed.
- **State Summer Youth Employment Program** is a jobs program that awards grants to qualifying non-profit agencies and organizations for the hiring of Delaware youth during the summer months.
- **The Trade Act (TAA)** assists workers whose employment is adversely affected by imports.
- **Work Opportunity Tax Credit (WOTC)** is a federal tax credit that offers an incentive for private sector businesses to hire individuals from identified targeted groups that have consistently faced significant barriers to employment in Delaware.
- **Migrant and Seasonal Farmworkers Program** includes a variety of services to assist migrant and seasonal farm workers and their families
- **Senior Community Service Employment Program** provides paid, part-time work experience for eligible persons.

Other Programs & Services:

- Federal Bonding Program to provide Fidelity Bonds for “at-risk,” hard-to-place job seekers.
- Provide Special assistance for those laid off as a result of a plant closing, mass layoff or increased imports
- TANF Recipients: Collaborate with approved contractors to deliver E&T services to TANF recipients

Division of Employment and Training (DET) Youth Programs

Employment and Training issues Requests for Proposals each year for Youth Service Providers to assist youth ages 14-24 with removing barriers and becoming credentialed.

In School Youth – Ages 14-21

Delaware Futures – Statewide
Jobs for Delaware Graduates – Statewide
Pathways to Success – Sussex County

Out of School Youth – Ages 16 -24

Food Bank of Delaware – Newark and Milford
Delaware Tech Owens Campus – Sussex County
Delaware Tech Terry Campus – Kent County
The Challenge Program – Wilmington;
West End Neighborhood House – Wilmington

Programs are Designed to:

Improve Educational Achievement:
Prepare and Succeed in Employment
Support Youth through program and 1 year after exit
Developing Potential through leadership development and financial literacy

Telamon-TRC

National Farmworker Jobs Program (NFJP)

Section 167 of WIOA Title I

One of two National WIOA Programs competitively funded

Assists qualifying low-income farmworkers, aquaculture, & food processing workers, and their dependents, with Adult & Youth, WIOA basic, career and training services. Co-enrolls with mainline programs when feasible.

Provides full-cycle assessments, education, earn-as-you-learn opportunities, training supports, job search, placement and follow-up for enrolled NFJP customers.

Other services may include emergency assistance, transportation assistance, workplace safety training and referrals to other providers.

Works with businesses, community partners, state agencies and other collegial organizations to advocate for farmworkers and their families.



Learn more at www.telamon.org or contact us for more info at midatlanticregional@telamon.org

The Division of Vocational Rehabilitation (DVR)


DRIVEN BY A COMMITMENT TO PEOPLE WITH DISABILITIES AND BUSINESSES AT THE INTERSECTION OF ABILITY AND THE DEMAND FOR TALENT

Businesses

DVR provides free state-wide, customized services, expertise, and specialized strategies to meet the business' workforce goals. Working with business customers, DVR is a resource to recruit, train, and retain talent of the largest untapped talent pool in today's workforce; people with disabilities. DVR matches the business job requirements to skilled job seekers.

Services that may be available:

- Recruitment
- Applicant Prescreening
- Staff Training & Retention
- Financial Supports
- Consulting
- Technical Assistance & Support

 302.761.8275

 <https://labor.delaware.gov/DVR>

 @DelawareDVR

Participants

DVR is an “eligibility-based” program designed to assist Delawareans with disabilities achieve employment and vocational goals.

To receive VR services, you must:

- have a disability that affects your ability to find employment and
- require services to prepare for, maintain, obtain or retain careers.

VR Services that may be available:

- Counseling and Guidance
- Assessment
- Career Counseling
- Training
- Job Placement and Retention Services
- Transition Services for Yourh and Young Adults
- Work Incentives Counseling
- Post-Employment Support



Division of Unemployment Insurance

- Financial support for eligible workers who become unemployed

[Unemployment Insurance](#)

- Make the client payments related to the Trade Act
- Provide wage and other data
- Interface systems with other WIOA Partners as needed



WIOA – Criminal Justice

Delaware Criminal Justice Council

CJC: State Administering Agency – applies and sub awards funds through the Second Chance Act grants. Contact: Valarie Tickle – valarie.tickle@delaware.gov

Reentry Grant Mission: Reduce crime by implementing a seamless plan of appropriate evidence-based services and supervision from time of entry into prison through transition, reintegration and community-based support.

Reentry Grant Goal: Promote safety and increase success rate of individuals released from the Dept. of Correction and reintegrating to the community through: Housing supports; education; training and employment and a continuum of care and support

Delaware Division of Social Services

DSS Guiding Principles



- Helps partners increase clients' access to benefits and services including TANF (Temporary Assistance for Needy Families), General Assistance, SNAP Supplemental Nutrition Assistance Program, POC (Purchase of Care) childcare assistance, and Medicaid.
- Trains partners to use the ASSIST online application and screening site to help clients apply for benefits on-site.
- Supports job training and placement programs that help clients lead secure, self-sufficient lives.
- Advocates for partners whose clients need resources the organization doesn't offer.

Delaware Division of Social Services

Temporary Assistance to Needy Families

Re-entry to Housing Program

TANF & TANF Like Rental and Utility Assistance

\$tand By Me

Community Partner Support Unit

Supplemental Nutrition and Assistance Program

Delaware Division of Social Services

Supplemental Nutrition Assistance Program (SNAP)

SNAP is a Delaware food supplemental program that enables low-income families to buy a variety of food for better nutrition. Food benefits are issued electronically to the household on an Electronic Benefits Transfer (EBT) each month. Participation in SNAP is subject to eligibility requirements.

Temporary Assistance for Needy Families (TANF)

TANF is Delaware's main cash assistance program.

The goal of TANF is to give people temporary help until they get a job.

Time on TANF is limited for most people. An individual can get TANF benefits for 36 months, but they must work or participate in work related activities.

Participation in TANF is subject to eligibility requirements.

Employment and Training (E&T)

DSS has E&T programs for TANF and SNAP recipients, some recipients have E&T participation requirements. The goal of E&T is to assist participants in gaining skills, training, or work experiences that increase their ability to obtain employment that leads to self-sufficiency.

Other Roles:

DSS develops partnerships and assists partners to increase clients' access to benefits and services including TANF, General Assistance, SNAP, Purchasing of Care and Medicaid. These partnerships provide advocacy for clients and a collaboration of services and resources to assist Delawareans in need.

Division of Libraries

Job/Career Services

Visit our [LibGuide](#) for our FREE program offering [workshops](#) & [resources](#) designed to help you be successful.

Schedule a FREE 30 minute phone consultation!

An Employment/Career Advisor will call you at the appointed time to discuss any questions you have regarding career and related needs.

- Review your resume, cover letter, LinkedIn
- Mock Interviews
- Online occupational, academic, GED resources
- Job coaching & brainstorming sessions

(*due to Covid-19, in-person assistance is limited. Call your library before visiting. Additional in-person services include learning basic computer skills, filling out job applications, and writing a resume.)

Business Services

Through our extensive Partner Network, we are able to offer assistance for entrepreneurs in libraries throughout the state.

Find resources in the [Business & Entrepreneurship LibGuide](#) including a link to incorporate online and to [Data Axle Reference Solutions \(Reference USA\)](#), a database of businesses to identify potential customers and your competition.

*Visit our guide on [Covid19 Business Resources](#)

Schedule a FREE 30 minute phone consultation with a

Business Advisor in [English](#) or [Spanish](#).

[Delawarelibraries.org/services](https://delawarelibraries.org/services)

DelawareLibraries.org



Division of Small Businesses

Small Business. BIG SUPPORT.

Are you a would-be entrepreneur or an experienced business owner? We can provide one on one assistance and counseling to help you succeed.

- Navigating government processes
- Connecting with resource organizations
- Accessing capital
- Support for businesses that are:
 - Minority owned
 - Women owned
 - Veteran owned
 - Businesses owned by disabled individuals

[Contact - Division of Small Business - State of Delaware](#)

Adult and Prison Education

Provide	<u>Provide ABE/GED/High School Diploma instruction at Delaware One Stop Centers, in the community, and in correctional settings</u>
Work	<u>Work with WIOA Partners to align resources that provide adult learners with instruction/training for in-demand jobs and to offer education/training for careers that support family sustaining salaries and opportunities for higher skilled positions</u>
Align	<u>Align Prison Education activities to support re-entering citizens in positive reintegration into their communities through academic, vocational and life skills instruction</u>
Develop	<u>Develop integrated educational and vocational programming that supports entry into and promotion within jobs and careers in the current and future Delaware job market.</u>
Support	Assist Delawareans to expand their opportunities and transform their futures by upskilling and providing transferable skills that to better support themselves, their families and communities.



Adult and Prison
Education
Resources

For more information,
see the [Adult and Prison
Education Resources](#)
website.

Career and Technical Education



For more information,
see the [CTE](#) website.

Provide	Provide a structured approach for delivering academic, career and technical education to youth and adult learners, connecting secondary, postsecondary, apprenticeship, and workforce programs.
Align	Align with workforce needs, instructional programs across local education agencies, postsecondary systems, social support agencies, and community based organizations.
Include	Include multiple early career and early postsecondary opportunities as well as recognition of the learner's prior knowledge and experience.
Lead	Lead to at least one stackable and portable industry recognized credential, certificate, or degree which holds value at the professional or postsecondary level.

Division for the Visually Impaired

<p>Business Services</p>	<p>No cost job recruitment, prescreened candidates, on boarding, training, consultation, workplace assessments, technology assessments, ADA employment assistance, disability etiquette.</p>
<p>Consumer Services</p>	<p>Vocational Rehabilitation, Training and Education, Orientation & Mobility, Independent Living, Assistive Technology for Individuals who are Blind and Visually Impaired.</p>
<p>Vocational Goals</p>	<p>Find employment, retain employment, career advancement, change of career, training, and post-secondary education. All goals are focused to create competitive integrated employment.</p>
<p>Networking</p>	<p>Connecting job seekers to resources to support successful outcomes. Connecting qualified job seekers with employers. Connecting employers with supporting resources.</p>
<p>Development</p>	<p>Developing job seekers through counseling, career exploration, work-based learning, on the job training, job coaching, supported employment and customized employment.</p>



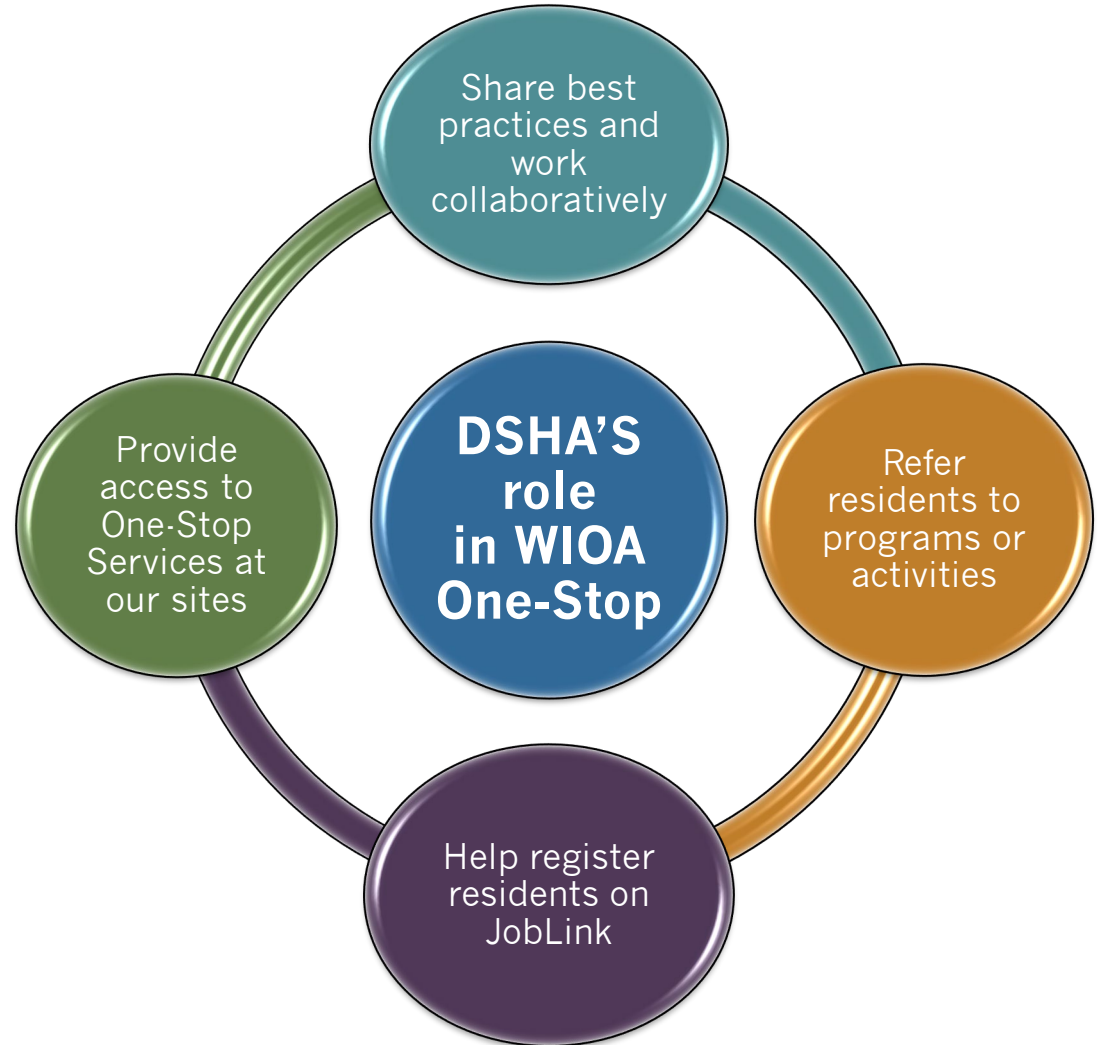
For more information, contact [DVI](#).

Delaware State Housing Authority

DSHA is one of 126 Moving to Work (MTW) agencies across the country.

MTW participants receive specialized case management activities specifically geared to help residents improve employment opportunities, increase budgeting and finance knowledge as well as referral services to assist in overcoming other barriers such as child care, transportation, legal assistance, etc.

[For more information:
Delaware State Housing
Authority](#)



Wilmington Job Corps

Do you know a 16 to 24-year-old who wants to take next step toward a better future?

- Start a career
 - Culinary Arts
 - Office Administration
 - Nursing Assistant
 - Facilities
- Finish your diploma
- Attain your GED®



Job Corps provides meals, basic health care, school supplies, a community full of supporters, academics, career counseling and assistance finding a job.

Contact us at: [Job Corps](#)

WIOA Partner Common Responsibilities

- Provide access to program or activities through the one stop delivery system
- Share information and schedule of services with WIOA partners
- Use Delaware [JobLink](#) when clients are job ready
- Share best practices
- Work jointly to provide services that benefit mutual customers
- Serve as consultants on grant proposals
- Explore and apply for additional funding

WIOA



[Please complete this survey to let us know what you think.](#)