
TANF Policy 20 – PROVIDER REPORTING

Providers are required to submit reporting according to the following schedule. Ad-hoc requests and additional reporting may be required at DET discretion.

- Regularly scheduled Reporting
 - Weekly Referral Reporting – A log of all referrals received
 - Should include all referrals
 - System Generated:
 - Pre-confirmation
 - Open TANF
 - Cure Sanction.
 - DSS Policy Manually Generated
 - Fatherhood / Child Support
 - TANF-Like
 - System Issue (AWW referral still required once the system issue is resolved)
 - There may be additional referral types added at DSS / DET discretion.
 - Referral Summary always includes all referrals, including inappropriate referrals.
 - For inappropriate referrals, make sure to include reason why referrals was inappropriate. Acceptable reasons are listed in drop down box on report format.
 - Bi-Monthly Sanction Log: Twice monthly (15th & 30th) Providers will submit a cumulative log of all requested Sanctions to DET using the provided Excel format.
 - This log should include all Sanctions requested since beginning of the Program year.
 - Providers will check all open sanction requests for a 2 month period. After the 2 month period, if the sanction has not been applied or an alert has not been received from DSS indicating that the sanction was not applied for a cause, enter "no action" in the cell. The cell will be left blank if the alert has been issued indicating that the sanction will not be applied for cause.
 - DET will forward this log to DSS. The purpose of this procedure is to assist DSS in reviewing Provider Requests for Sanctions.
 - Monthly TANF Breakfast Award Nominees – Client and Employer nominations due on the 5th of each month August through March.
 - Use format supplied
 - Client signature required as acknowledgment of nomination

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- Fatherhood Compliance Update: NCP update sheet provided by DCSS each Friday, with a Fatherhood conference call scheduled for each Monday @ 2:00 PM to review updates.
- Job Placement (Wage Information) into DJL: Each time a client is placed into employment, you must enter Wage and Employer information into the “Job Placement” section found on the Universal Information screen.
- Monthly Financial Report –Financial Report break down costs for the previous month according to contract budget
 - Due on the 12th of each month
 - Submission must meet requirements outlined in Policy 23 – Processing Payments.
- Case Notes: At least monthly Providers should enter a client status update into Case Notes in AWW. These notes will be used by multiple partner programs, so should never contain personal information or derogatory comments. Update should include:
 - Is client meeting participation requirements?
 - Have there been any concerns, such as:
 - Behavioral issues
 - Personal Issues
 - Time and attendance issues
- Partner programs: when a partner program refers a client, they should be notified immediately if the client is experiencing difficulty with the TANF program. The intention is to provide as much support for the client as possible.