Division of EMPLOYMENT & TRAINING

Career Services
The Division of Employment and Training (DET) provides services enabling employers and job seekers to make informed employment and training choices leading to employment. The Division administers various federal and state workforce programs that assist individuals in obtaining their next job or career change. One does not need to be unemployed to utilize our services.

Looking for a job or career change?
Visit Delaware JobLink at https://joblink.delaware.gov. Individuals can create a job seeker account to build a resume, evaluate their skills, and search for work anywhere there is access to the internet. The Division offers in-person services at our local American Job Centers (AJC) located throughout the state. Each AJC office has computers that provide customers with access to the internet through a resource room and an array of programs and services including:

- Tuition assistance
- Resume creation and job search
- Workshops, job search and interviewing skills
- Career Assessment
- Basic computer training
- Veterans’ Services
- Apprenticeship opportunities
- Summer Youth Employment

Business Services
Are you looking to hire?
When businesses create an employer account in Delaware JobLink at https://joblink.delaware.gov, they can post their job openings, search the resume bank and screen candidates for the skills needed. Other employer services include:

- Bonding
- Federal Work Opportunity Tax Credit
- Build your workforce through Registered Apprenticeship
- Assistance with posting Foreign Labor Certification job opportunities
- Assistance with placement services when laying off employees

We have dedicated Business Service Representatives at each location to provide one-on-one assistance with your hiring needs. Some common services include:

- Posting job openings in Delaware JobLink
- Advertising your openings on our website and to our network of partners
- Providing referrals to candidates for your open positions
- Assistance with screening, job fairs and offices for interviewing

Call us and ask to speak to the Business Services Representative in your area for more information.

You can also chat with a live representative at Delaware VOCAL to assist with your job seeker, training, or business service questions at https://vocal.delaware.gov

https://labor.delaware.gov/divisions/employment-training

Advancement Through PARDONS & EXPUNGEMENTS

The Advancement through Pardons and Expungements (APEX) program is dedicated to opening opportunities to individuals with criminal histories by helping them through the pardon or expungement process. If you are eligible, we can provide one-on-one counseling through each step to help you apply.

https://labor.delaware.gov/apex/

(302) 333-7605 New Castle County
(302) 233-6462 Kent & Sussex Counties

Delaware Department of Labor Hours & Locations
Hours of Operation: Monday - Friday 8:00 a.m. to 4:30 p.m.

Statewide and County Headquarters - Fox Valley

4425 North Market Street ▪ Wilmington, DE 19802
Employment and Training .................................. (302) 761-8085
Industrial Affairs ............................................ (302) 761-8200
Occupational and Labor Market Information ........ (302) 761-8062
Office of Administration ................................... (302) 761-8001
Office of Contractor Registration ....................... (302) 430-7739
Office of the Secretary of Labor ......................... (302) 761-8000
Unemployment Insurance .................................. Claimant Services (302) 761-8446
Employer Services ........................................ (302) 761-8482
Vocational Rehabilitation .................................. (302) 761-8275

Creekwood Office Complex
920 W. Basin Road, Suite 300 ▪ New Castle, DE 19720
Disability Determination Service (ONLY) ............... (302) 324-7600

University Office Plaza
(One Stop Office)
252 Chapman Road, 2nd Floor ▪ Newark, DE 19702
Employment and Training .................................. (302) 368-6622
Industrial Affairs ............................................ (302) 761-8200
Office of Contractor Registration ....................... (302) 430-7739
Unemployment Insurance .................................. Claimant Services (302) 761-8446
Employer Services ........................................ (302) 761-8482
Vocational Rehabilitation .................................. (302) 368-6980

Appoquinimink State Service Center
122 Silver Lake Road ▪ Middletown, DE 19709
Vocational Rehabilitation .................................. (302) 696-3180

Blue Hen Corporate Center
(One Stop Office)
655 S. Bay Road, Suite 2H ▪ Dover, DE 19901
Employment and Training .................................. (302) 739-5473
Industrial Affairs ............................................ (302) 422-1134
Office of Contractor Registration ....................... (302) 430-7739
Unemployment Insurance .................................. Claimant Services (302) 761-8446
Employer Services ........................................ (302) 761-8482
Vocational Rehabilitation .................................. (302) 739-5478

Georgetown Plaza
(One Stop Office)
8 Georgetown Plaza, Suite 2 ▪ Georgetown, DE 19947
Employment and Training .................................. (302) 856-5230
Industrial Affairs ............................................ (302) 422-1134
Office of Contractor Registration ....................... (302) 430-7739
Unemployment Insurance .................................. Claimant Services (302) 761-8446
Employer Services ........................................ (302) 761-8482
Vocational Rehabilitation .................................. (302) 856-5730

How Can We Help You?
A GUIDE TO OUR SERVICES

https://labor.delaware.gov/
Office of OCCUPATIONAL & LABOR MARKET INFORMATION

The Office of Occupational and Labor Market Information (OOLMI) is the key source for information about labor market conditions throughout the state. The office partners with the U.S. Bureau of Labor Statistics to produce and disseminate a variety of economic statistics and reports.

Major Publications

- Monthly Labor Review - Quick facts about labor market trends, the civilian labor force, area unemployment rates, nonfarm employment, the consumer price index, and hours & earnings.
- Delaware Career Compass - A step-by-step guide to career planning for students. Students assess their likes and abilities, then learn which occupations may suit them. It also provides requirements and future projections for jobs in those occupations.
- Delaware Wages - Annual employment and wage estimates for about 500 different occupations, produced at the state and county levels.
- Annual Economic Report - A comprehensive look at the state’s economy and workforce during the previous year.
- Delaware Occupation and Industry Projections - Projections of Delaware industry and occupation employment levels ten years into the future. It is published every other year.

Division of VOCATIONAL REHABILITATION

The Division of Vocational Rehabilitation (DVR) assists eligible individuals with disabilities to develop career pathways and find employment that matches their skills and abilities. We work closely with employers, providing access to resources to help diversify their organizations and meet today’s workforce demands utilizing the talents of individuals with disabilities.

Our services include student Pre-Employment Transition Services, Career Counseling, Training, On-the-Job Supports, and Accommodations.

We work towards the goal of economic self-sufficiency, greater personal independence, and an inclusive workplace. Our broad base programming serves consumers over the age of 14 statewide. Servicios en español disponible en la oficina.

The Delaware Office for the Deaf and Hard of Hearing (DeODHH) is committed to the independence and equity of people who are Deaf and Hard of Hearing by providing information, education, services, training, and advocacy. Please call 302-504-4741 (Video Phone & Voice) for assistance.

The Disability Determination Services Unit (DDS) is a state administered federal program that serves Delawareans who are unable to work due to a disability. DDS develops, adjudicates, and processes disability claims of residents for Social Security Disability benefits regarding Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI). For more information about Social Security Disability benefits, please visit www.ssa.gov.

https://labor.delaware.gov/DVR

Division of INDUSTRIAL AFFAIRS

The Division of Industrial Affairs (DIA) promotes fairness and safety in the workplace through enforcement of laws that protect workers and consultation programs for small businesses. We provide services through five programs.

The Office of Workers’ Compensation administers and enforces state laws, rules and regulations regarding industrial accidents and illnesses.

The Office of Safety & Health Consultation Statistics provides free comprehensive on-site consultations for small high-risk businesses to identify potential hazards, improve safety management systems and assist in voluntary compliance with OSHA regulations.

The Office of Labor Law Enforcement (Wage and Hour Unit) enforces wage payment laws, minimum wage laws, child labor laws, and other labor laws related to pay and working conditions.

The Office of Anti-Discrimination enforces workplace civil rights laws by investigating, mediating and conciliating employment discrimination and sexual harassment complaints in partnership with the U.S. Equal Employment Opportunity Commission.

The Office of Construction Industry Enforcement & Contractor Registration enforces prevailing wages on all state-funded construction projects, misclassification of workers on all construction projects throughout the State and ensures compliance with all state, federal and other related laws through a contractor registration process on all construction services projects throughout the State.

https://labor.delaware.gov/divisions/industrial-affairs/