



Delaware Department of Labor  
Division of Vocational Rehabilitation  
**Delaware Office of the Deaf & Hard of Hearing**

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September 1, 2021

Greetings,

The Visor Communication Card makes interactions between the officers and persons, who are deaf or hard of hearing, more effective communication. It also assists the person in understanding the actions during the traffic stop or other reasons to reduce misunderstanding and confusion.

It is designed to fit under the vehicle's sun visor, in a bag or backpack, or on a passenger seat for easy access.

The visor communication card started to offer in 2009 through the Delaware Office for the Deaf & Hard of Hearing. In 2020, the Deaf Outreach Inc. re-developed a visor communication card project in collaboration with the Delaware Office for the Deaf & Hard of Hearing, the Delaware Association of the Deaf, the Independent Resources Inc., the State Council for Persons with Disabilities, the Delaware Police Chief's Council, and the Delaware Division of Motor Vehicle.

To request a visor communication card, please fill out the *Request for Visor Communication Card* form found on the next page. Visor cards are limited to Delaware residents.

Sincerely,  
*Loretta J. Sarro*

Loretta J. Sarro  
Public Information Officer

