



Hello,

The Visor Communication Card is a practical communication tool designed to support safer and more effective interactions between law enforcement officers and members of the Deaf and hard of hearing community.

During a traffic stop, roadside emergency, or other interaction with law enforcement, communication may be difficult. The card provides visual information to help you understand why an officer may be approaching or stopping you. It can also help the officer understand your preferred method of communication, reducing possible misunderstandings or confusion.

The card includes common reasons for a traffic stop, documents an officer may request, possible actions an officer may take, and different types of emergency assistance you may need. It is designed for easy access and can be kept under your vehicle's sun visor, in a bag or backpack, or on the passenger seat.

The Visor Communication Card was first introduced by the Delaware Office for the Deaf and Hard of Hearing in 2009. In 2020, Deaf Outreach, Inc. redesigned the card in collaboration with the Delaware Office for the Deaf and Hard of Hearing, the Delaware Association of the Deaf, Independent Resources, Inc., the State Council for Persons with Disabilities, the Delaware Police Chiefs' Council, and the Delaware Division of Motor Vehicles.

Both a full-size Visor Communication Card and a foldable wallet-size card are available. To request either card, please complete the request form on the next page. Cards are available to Delaware residents who are Deaf or hard of hearing.

If you have questions or need assistance completing the form, please contact our office at DOL_DODHH@delaware.gov or 302-504-4741.

Sincerely,

Christina Feil
Community Relations Coordinator

VISOR COMMUNICATION CARD REQUEST FORM

[Front]

I Am Deaf or Hard of Hearing

This card will help you (law enforcement) communicate with me.

QUICK COMMUNICATION TIPS:

- Get my attention first.
- Make eye contact when you speak.
- Not all deaf people can lip-read.
- Shouting does not help.
- A hearing aid or cochlear implant does NOT allow me to understand everything you say.
- Shining a flashlight in my face may make it hard for me to understand you.

My preferred communication mode is:



Writing



Sign Language



Lip-Read

A highly qualified interpreter or other communication modalities may be required by sign and officers should follow departmental communication policies.



[\[Back\]](#)

I NEED TO SEE YOUR:



TV /
Driver's
License



Car
Registration



Car
Insurance



Gun
Permit



Medical
Card

VIOLATIONS:



STOP



No Left Turn



No Pedestrian



No Cell Phone



Traffic Light



25



30



35



40



45



50



55



60



CALIFORNIA



No U-Turn



No Right Turn



No Seat Belt



TINT



Light Out

Move over for emergency vehicles

EXPIRED

ACTION:



Warned



Ticked Off



Arrested

HELP:



LOST



TOW TRUCK



GAS



FLAT TIRE



HOSPITAL

Your contact information will be used to process and fulfill your request. If you select “Yes” below, your email address will also be used to send ODHH community updates.

Please print clearly. Fields marked with an asterisk (*) are required.

* ☐ New Castle County ☐ Kent County ☐ Sussex County

* **Name:** _____

* **Address:**

* **City:** * **State:** DE * **Zip Code:**

Phone: _____

Email: _____

* Would you like to receive ODHH community updates by email? ☐ YES ☐ NO

* Please initial to confirm that you are Deaf or hard of hearing: Initials: _____

Please enter the number of cards requested. You may request up to **TWO** of each:

_____ Visor Communication Card (5"x7") _____ Wallet Card (folds to 3.4" x 2")

HOW TO SUBMIT YOUR COMPLETED FORM

EMAIL: DOL_DODHH@delaware.gov FAX: 302-736-9197

MAIL: Delaware Office for the Deaf and Hard of Hearing
Attn: Christina Feil
4425 North Market Street
Wilmington, DE 19802-1307

Questions? Christina.Feil@delaware.gov | 302-504-4741