One-Stop Expo

1, 2, 3- DET Jobseeker & Employment Services* 
4- Div. of Vocational Rehabilitation 
5- Div. of Visually Impaired 
6- Apprenticeship and Training 
7- APEX Program 
8- WIOA Youth 
9- Job Corps 
10- Adult Education 
11- Perkins Post Secondary 
12- Stand By Me 
13- Unemployment Insurance 
14- Criminal Justice Council 
15- TANF 
16- SNAP 
17- Senior Community Service 
18- Employment Program 
19- Div. of State Service Center (CSBG) 
20- DE Office of Economic Development 
21- Delaware State Housing Authority 
22, 23- Resource Tables 
24, 25- Delaware Libraries

DELAWARE ONE-STOP SYSTEM
PARTNER CONVENING

Wednesday, May 17th, 8:30 a.m. - 2:00 p.m.
Dover Downs Hotel and Casino
1131 N DuPont Hwy, Dover, DE 19901

LET’S KEEP IN TOUCH
# DEONESTOP17

* Wagner Peyser, Ticket to Work, WIOA Adult & Dislocated Worker, Jobs for Veterans State Grant, Foreign Labor Certification, Migrant Seasonal Farm Worker, Bonding Program and Work Opportunity Tax Credit

**Ballroom Location:** Career Lattice demonstration sessions
- 10:40
- 11:00
# One-Stop Convening Agenda

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<th>Time</th>
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<td>8:30</td>
<td>Check-in and Breakfast</td>
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| 9:00  | Welcome and Remarks by Gary Stockbridge  
Chairman of the Delaware Workforce Development Board (DWDB)  
President of Delmarva Power.                                                                                                                                 |
| 9:20  | Delaware Workforce Development Board Update – Bill Potter, Director, DWDB  
Delaware’s One-Stop System is on the move as we work on improvement efforts. Learn about the mission of the DWDB and the development of its Four-Year Demand Driven Workforce Innovation and Opportunity Act Plan. |
| 9:40  | One-Stop Resources – Kelsey Sedlacek & Tina Scollo-Crouse, DOL/DET  
Joblink.Delaware.gov has a wealth of resources for job seekers and those who assist them. We’ll take a virtual tour of these resources & review the One-Stop Referral process. [Note: Touch screen computers are available during the conference to check out these resources. We thank the Delaware Division of Libraries for loan of these computers.]
| 10:00 | Open Mic  
Next stop Expo of Partner resources, so we wanted to provide an opportunity for attendees to quickly share information about new resources, funding, or assistance that has been added or changed since our last convening. |
| 10:20 | One-Stop Expo & Feedback Wall  
Gain information and inspiration! This interactive portion of the program will help you continue to learn about the wide variety of supports that One-Stop system partners provide. Also, stroll by the Feedback Wall and put in your “2 cents”. Be sure to visit each table and provide feedback to be eligible for a prize. Two career lattice demonstrations will occur in the ballroom and begin at 10:40 & 11:00. |
| 11:40 | Using Data to Assist Job Seekers – Hope Ellsworth, One Stop Operator  
The report: “Delaware 2024 – Occupation & Market Projections” is full of information that can help job seekers and those providing assistance to them. This presentation will share some of the data, along with examples of how we can use it to help job seekers. |
| 12:00 | Lunch                                                                                                                                                                                                                 |
| 12:20 | Luncheon Presentation: “Sustaining Continuous Improvement in the One-Stop Partner Network”, Robert Bitner, Executive Director, Mid-Atlantic Alliance for Performance Excellence  
Continuous improvement is an ongoing effort to improve products, services, or processes. Service delivery (client valued) processes should be constantly evaluated and improved in the light of their efficiency, effectiveness and flexibility. |
| 1:20  | Local One-Stop Teams – “Front-Line Continuous Improvement Efforts in Action”, Hope Ellsworth  
Local One-Stop Team meetings will be held monthly, in each county, beginning in June. The goal to create an environment and venue for collaboration, communication & coordinated effort among front-line staff. This presentation will provide an overview. |
| 1:40  | Closing Remarks – Secretary Patrice Gilliam-Johnson, Ph.D., Dept. of Labor  
Winners of the door prizes will be drawn.                                                                                                               |
| 2:00  | Adjourn                                                                                                                                                                                                                 |